

## Privacy Policy

Rev:11/2020

## **FACTS**

## WHAT DOES DCU INSURANCE DO WITH YOUR PERSONAL INFORMATION?

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Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

## What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and date of birth
- Driver's license and insurance claim history
- Address and contact information

When you are no longer our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their consumers' personal information; the reasons DCU Insurance chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does DCU Insurance Share?	Can you limit this sharing?	
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or as permitted by law.	YES	NO	
For our marketing purposes— to offer our products and services to you	YES	NO	
For joint marketing with other financial companies	NO	NO	
For our affiliates' everyday business purposes information about your transactions and experiences	YES	NO	
For our affiliates' everyday business purposes information about your creditworthiness	NO	We don't share	
For nonaffiliates to market to you	NO	We don't share	

Who we are					
Who is providing this notice?	DCU Financial Insurance Services, LLC (DCU Insurance)				
What we do					
How does DCU Insurance protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.				
How does DCU Insurance collect my personal information?	We collect your personal information, for example, when you     Apply for insurance or pay your insurance premiums     File an insurance claim or provide your bank information     Provide your contact information				
Why can't I limit all sharing?	Federal law gives you the right to limit only				
Definitions					
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. Our affiliates include:  • Digital Federal Credit Union (DCU)				
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  • DCU Insurance does not share with non-affiliates to market to you.				
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • DCU Insurance has no joint marketing partners.				