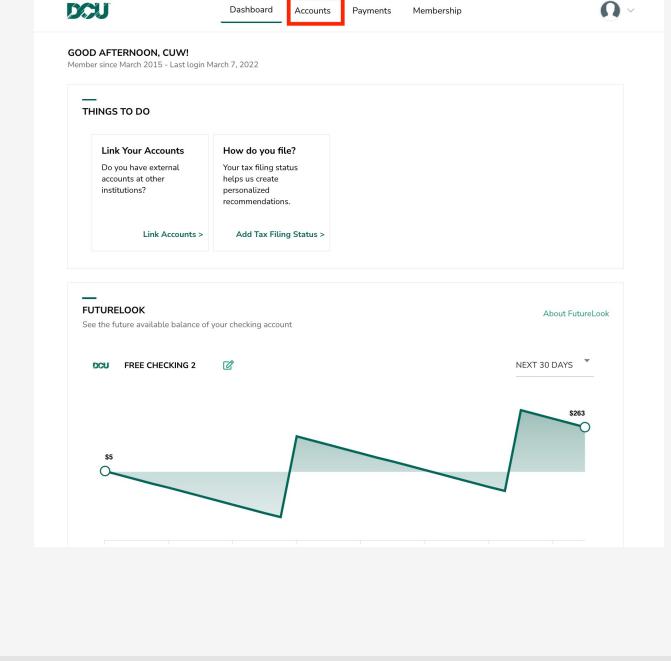
## **Connecting an External Account**

You can connect your accounts at other institutions to your DCU Digital Banking experience, gaining access to your cash, credit card, loan, investment and retirement accounts all in one place. Once you have authenticated your eligible cash accounts, you can use them for money movement. This document outlines how to connect an external account, as well as how to enable and disable an account to be used for payments.

Having trouble connecting your account? <u>Click here</u> for help. Can't find your financial institution? <u>Click here</u> to learn more.

1. Login to Digital Banking and click "Accounts"



Dashboard Accounts

**Payments** 

✓ Investments

Have accounts at other financial institutions?

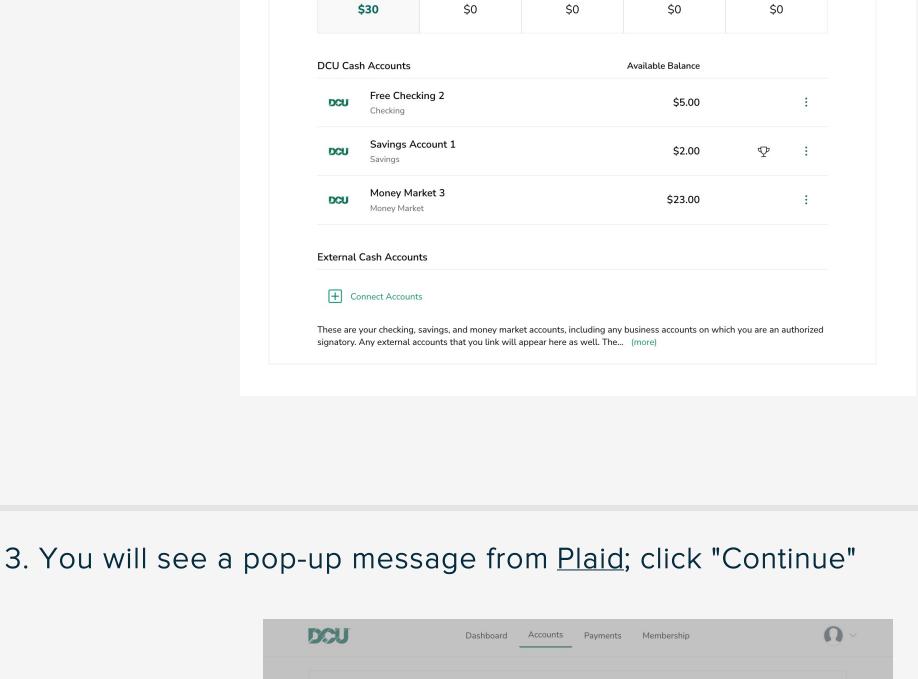
\$0

Connect External Accounts

Here's what your money looks like today. (1) Cash Credit Cards

2. Click "Connect External Accounts"

YOUR ACCOUNTS



DCU Cash Accounts uses Plaid to connect your account Free Checking 2 S

S

Connect effortlessly Plaid lets you securely connect your

(1) Cash

\$30

DCU Cash Accounts

External Cash Accounts

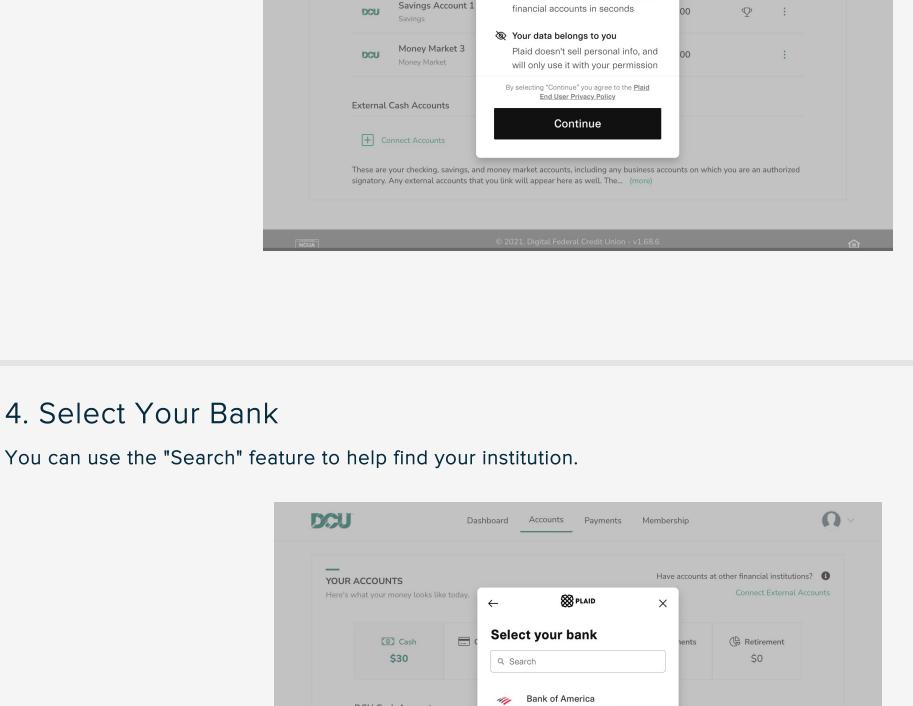
+ Connect Accounts

Free Checking 2

Savings Account 1

Money Market 3

YOUR ACCOUNTS



www.bankofamerica.com

Bangor Savings Bank www.bangor.com

These are your checking, savings, and money market accounts, including any business accounts on which you are an authorized

Capital One

Chase

5. Enter the credentials you use to login to this particular institution and click

盒

Chime

Digital Federal Credit Union

"Submit."

click "Continue."

DAU

YOUR ACCOUNTS

① Cash

\$30

DCU Cash Accounts

External Cash Accounts

+ Connect Accounts

DCU

DOU

experience and click "Continue."

DOU

YOUR ACCOUNTS

(1) Cash

\$30

DCU Cash Accounts

External Cash Accounts

+ Connect Accounts

DCU

Free Checking 2 Checking

Savings Account 3

Money Market 3

9. Congratulations! You've successfully linked your account.

(1) Cash

\$30

DCU Cash Accounts

External Cash Accounts

+ Connect Accounts

DOU

Plaid Checking

0000 - External Checking

Free Checking 2

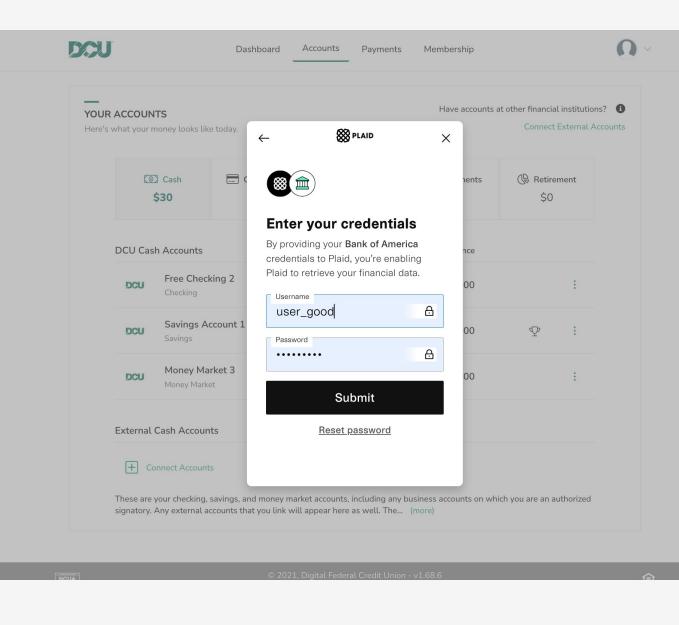
Savings Account 1

Free Checking 2

Savings Account

Money Market 3

• • • • • • • • • ∂ Money Market 3 DCU Submit



6. Verify your identity by selecting a phone number to receive a security code and

Payments

**₩** PLAID

Verify your identity

to send your security code?

Phone
......1111

Phone

signatory. Any external accounts that you link will appear here as well. The... (more)

Where would you like Bank of America

with Plaid. Bank of America Terms & Conditions

Continue

These are your checking, savings, and money market accounts, including any business accounts on which you are an authorized

Membership

C

C

Membership

Accounts

Dashboard

O

O

Have accounts at other financial institutions?

Retirement

\$0

Retirement

\$0

 $\Phi$ 

7. Enter the code you receive and click "Submit."

Accounts Payments

```
Have accounts at other financial institutions?
YOUR ACCOUNTS
                                                                                               Connect External Accounts
Here's what your money looks like today.
                                                       ₩ PLAID
            (1) Cash
                                                                                              $0
              $30
                                       Verify Phone Number
                                       Enter the security code Bank of America
      DCU Cash Accounts
                                       sent to ••• ••• 1111
                  Free Checking 2
                                                                          ∂
                                         1234
                 Savings Account 1
         DCU
                                                      Submit
                 Money Market 3
         DCU
      External Cash Accounts
        + Connect Accounts
      These are your checking, savings, and money market accounts, including any business accounts on which you are an authorized
       signatory. Any external accounts that you link will appear here as well. The... (more)
```

8. Choose which account you'd like to connect to your DCU Digital Banking

Dashboard Accounts Payments Membership

**₩** PLAID

Let Digital Federal Credit Union know

your primary Bank of America account

Continue

These are your checking, savings, and money market accounts, including any business accounts on which you are an authorized

\$100.00

\$200.00

Your accounts

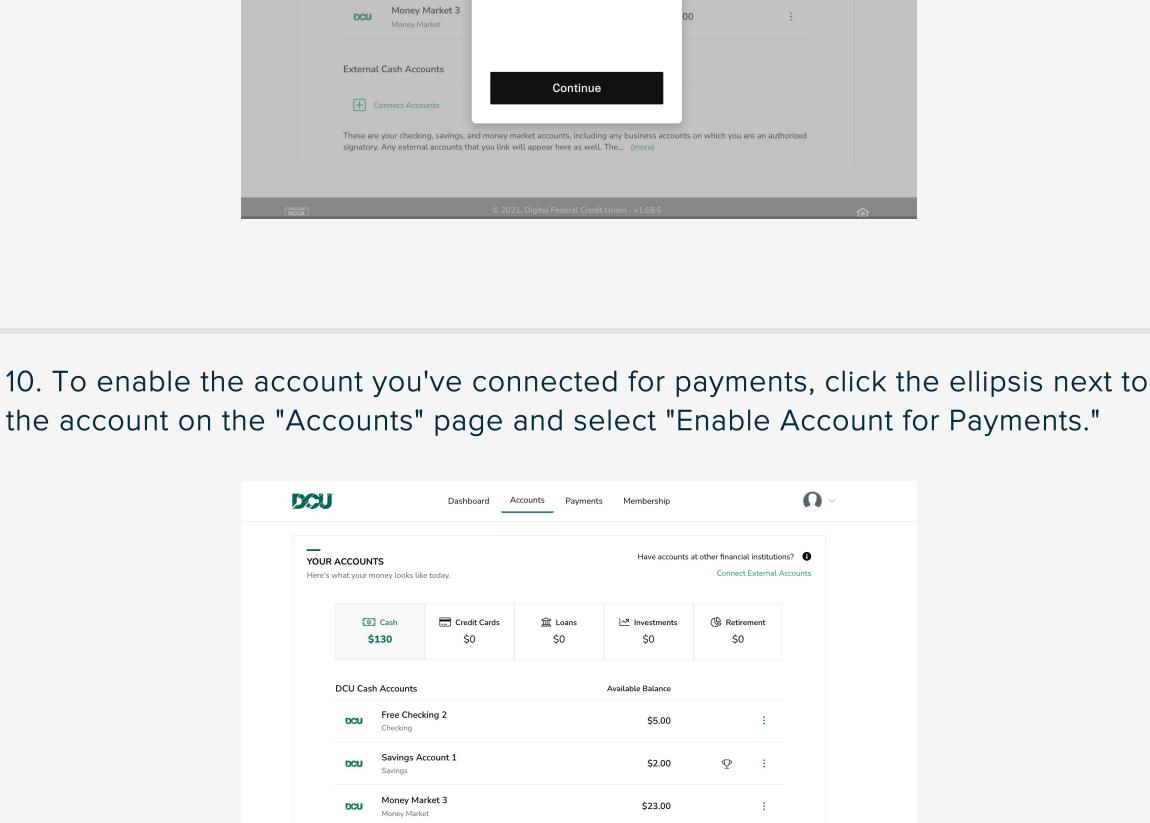
Plaid Checking .....0000

Plaid Saving ....1111

O Plaid CD

signatory. Any external accounts that you link will appear here as well. The...  $\,$  (more)

O DOU Dashboard Accounts Payments Membership YOUR ACCOUNTS **₩** PLAID



Success!

Your account has been successfully linked to Digital Federal Credit Union

Have accounts at other financial institutions? YOUR ACCOUNTS Connect External Accounts Here's what your money looks like today

You will see a message reminding you that you may need to re-link this financial

institution again. If so, re-select the institution and follow the on-screen prompts.

Accounts Payments

 $These \ are \ your \ checking, \ savings, \ and \ money \ market \ accounts, \ including \ any \ business \ accounts \ on \ which \ you$ 

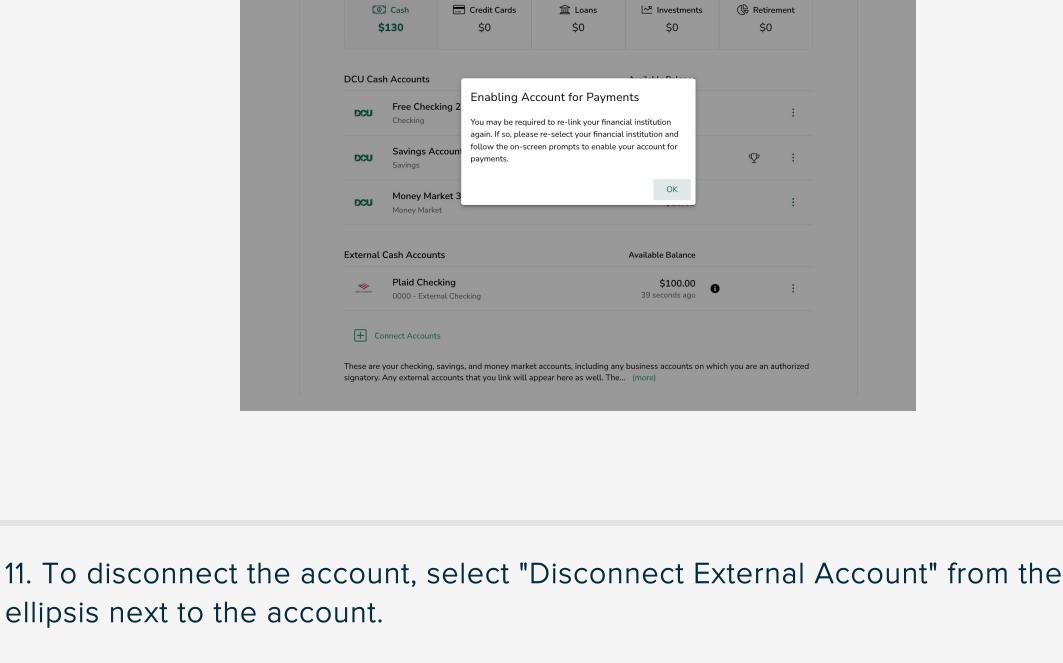
signatory. Any external accounts that you link will appear here as well. The... (more)

\$100.00

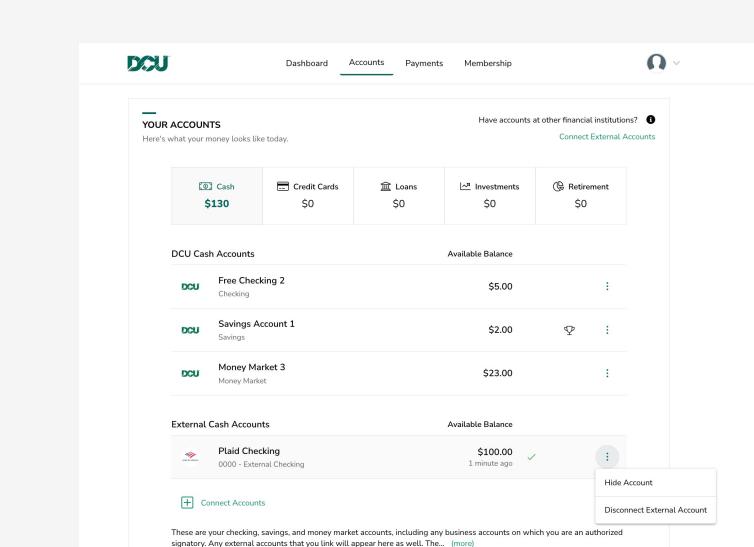
Enable Account for Payments

O

Hide Account



O ~ Accounts **Payments** Membership Have accounts at other financial institutions? YOUR ACCOUNTS



Still having trouble connecting your account? Click here for troubleshooting tips.