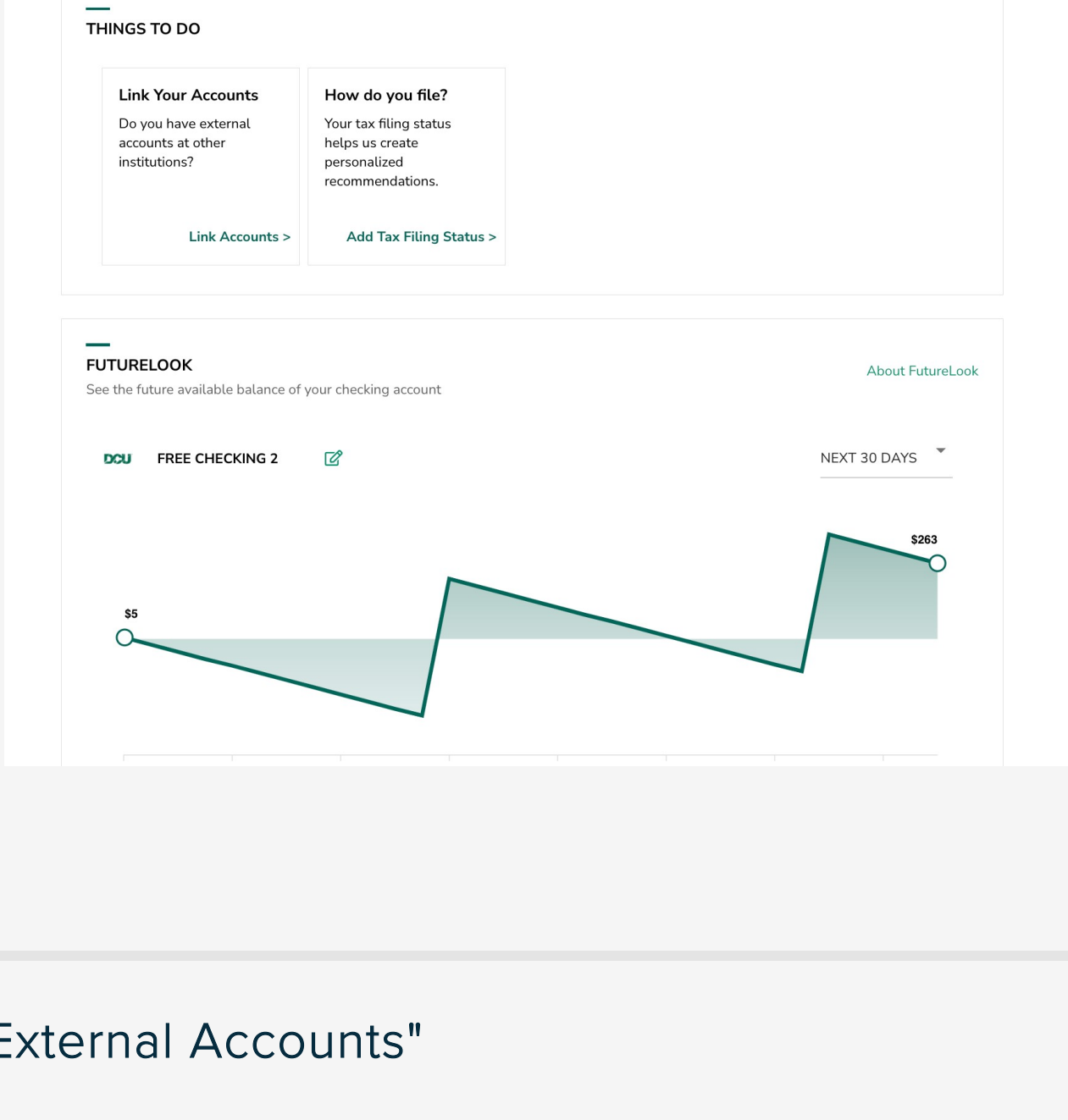


# Connecting an External Account

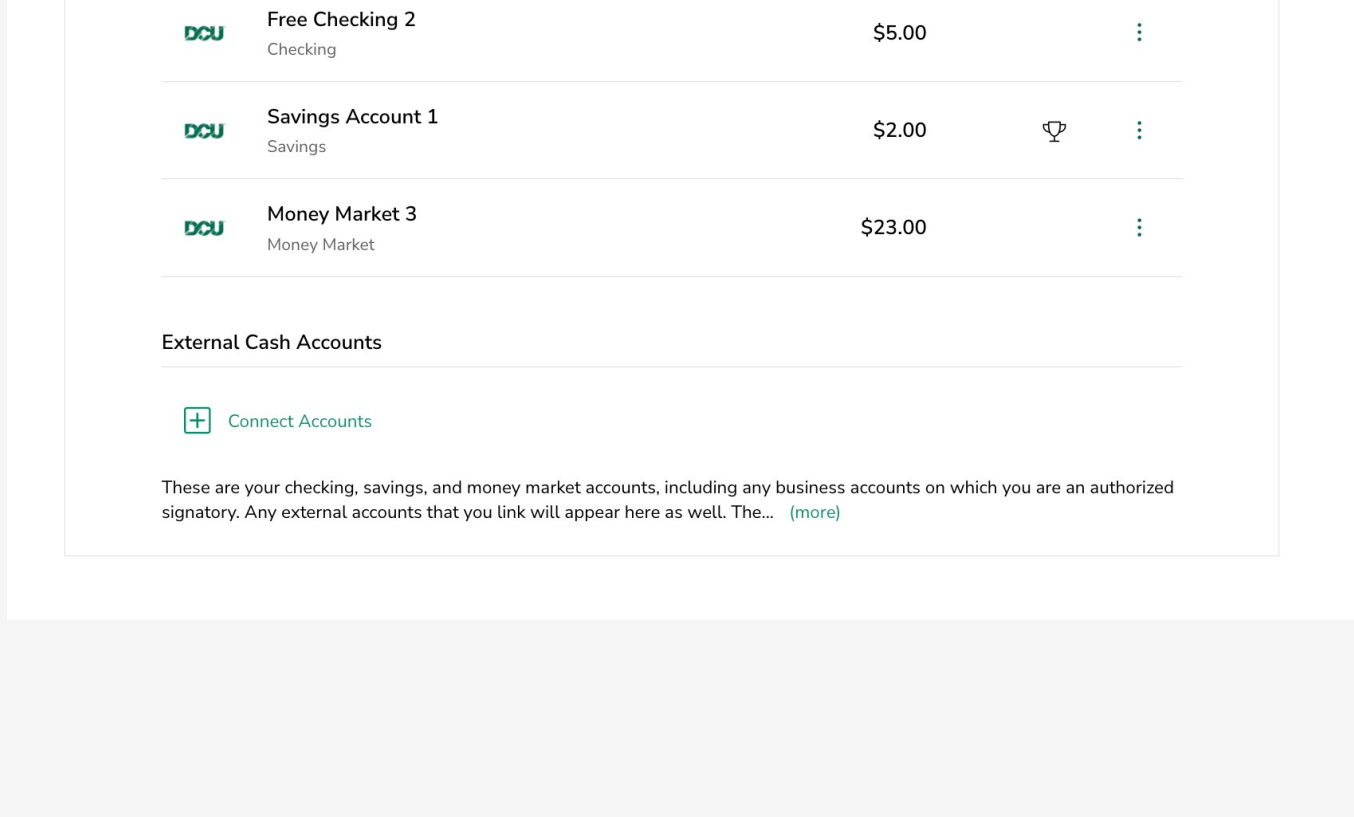
You can connect your accounts at other institutions to your DCU Digital Banking experience, gaining access to your cash, credit card, loan, investment and retirement accounts all in one place. Once you have authenticated your eligible cash accounts, you can use them for money movement. This document outlines how to connect an external account, as well as how to enable and disable an account to be used for payments.

Having trouble connecting your account? [Click here](#) for help.  
Can't find your financial institution? [Click here](#) to learn more.

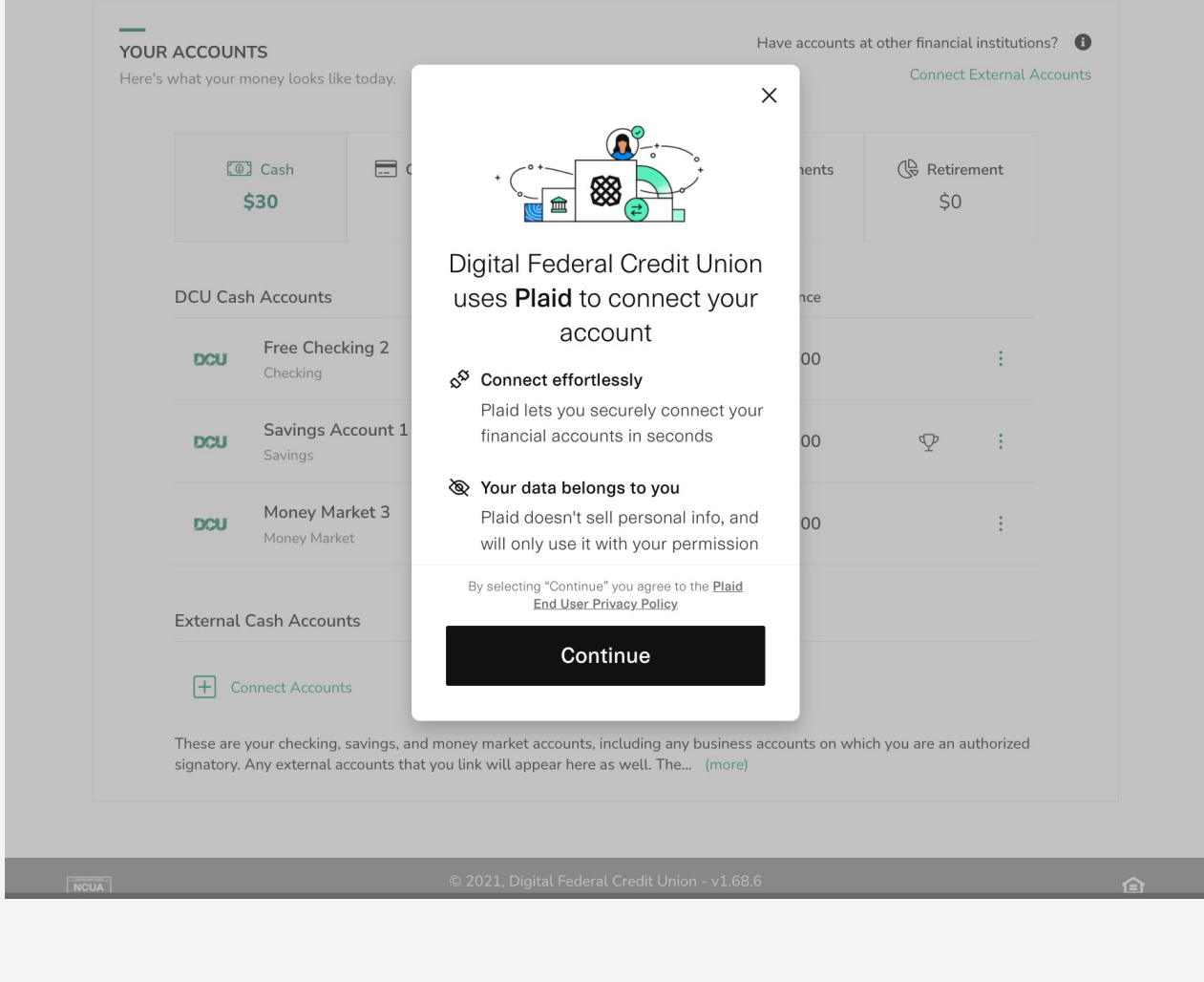
## 1. Login to Digital Banking and click "Accounts"



## 2. Click "Connect External Accounts"

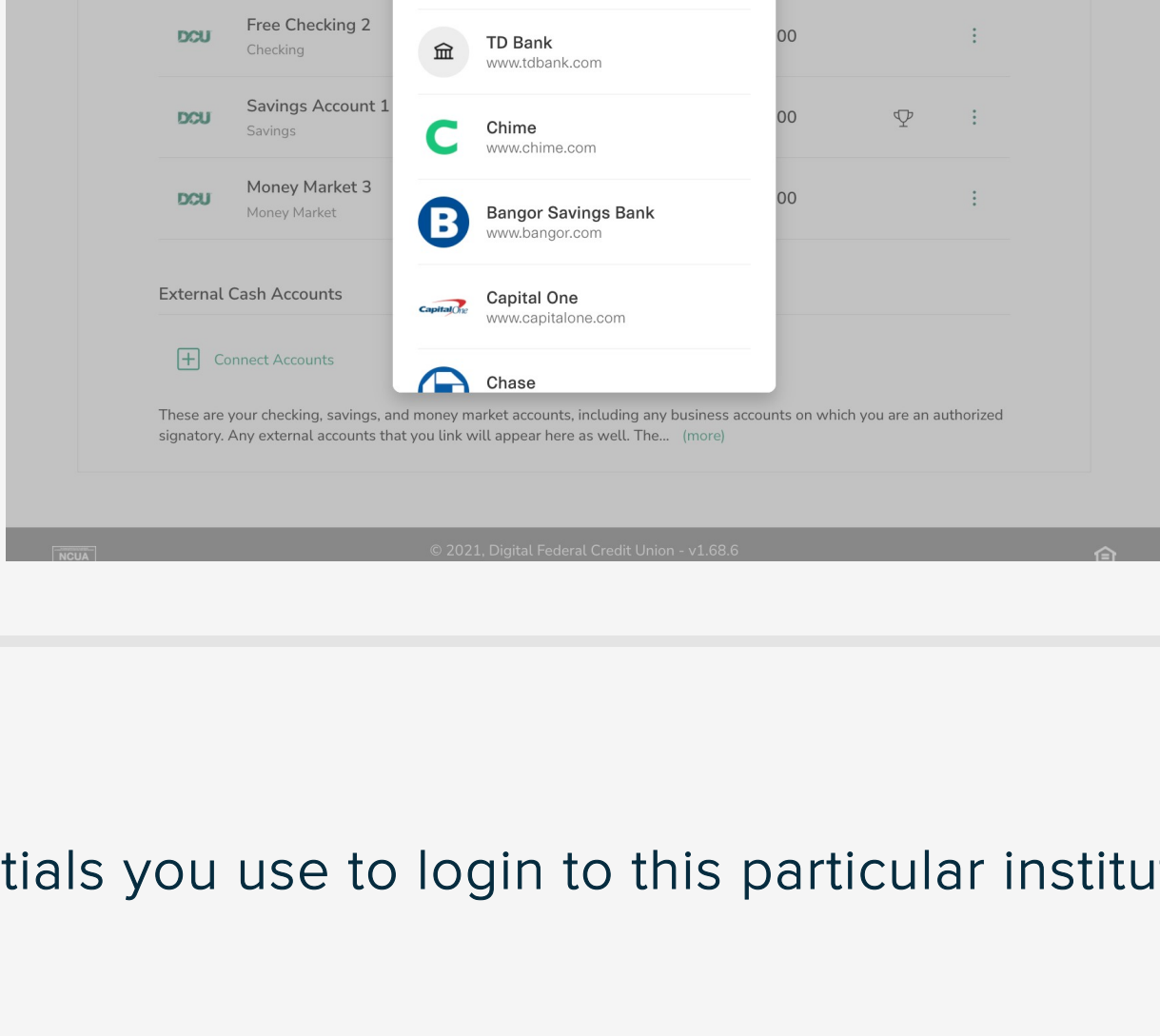


## 3. You will see a pop-up message from Plaid; click "Continue"

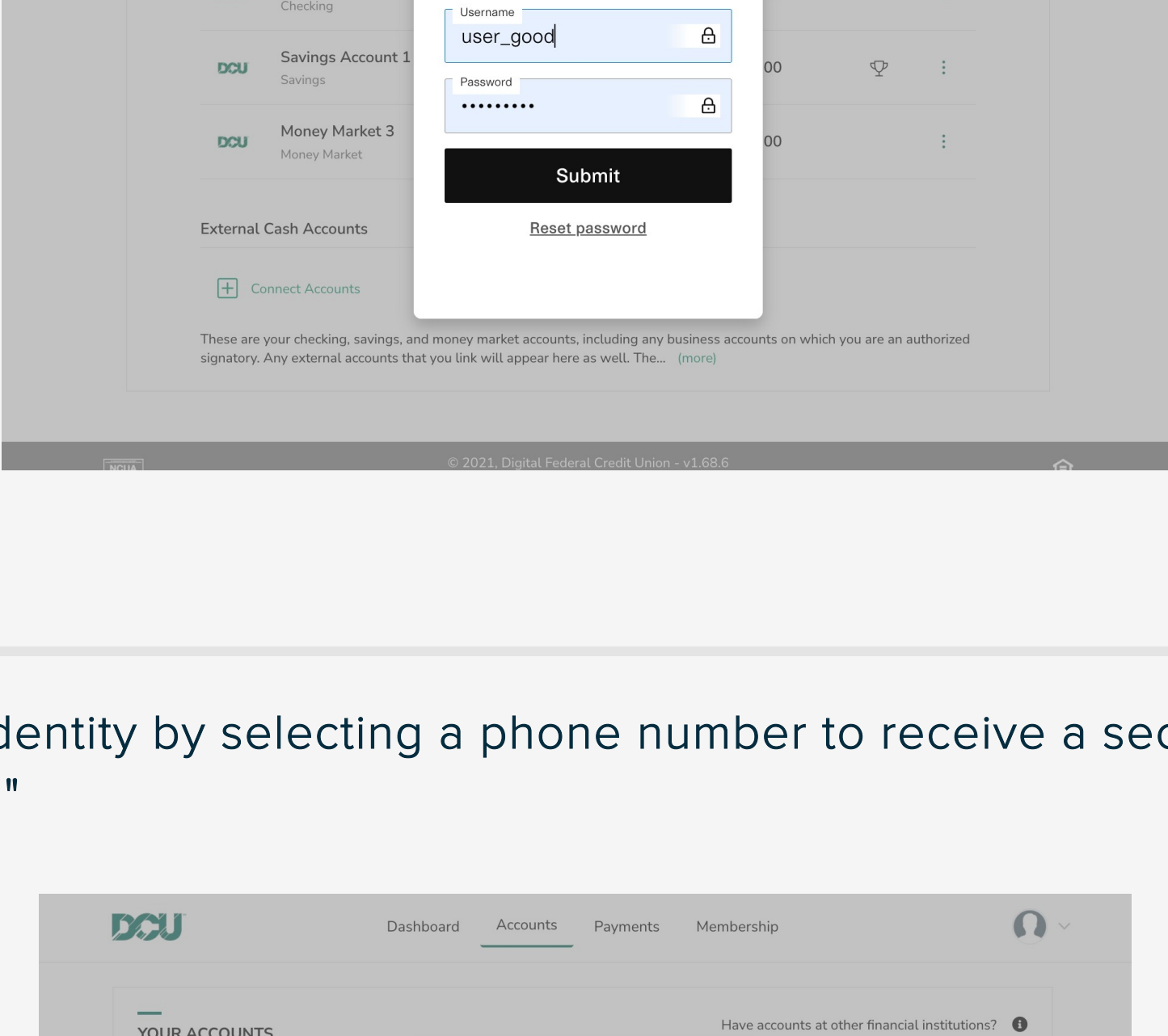


## 4. Select Your Bank

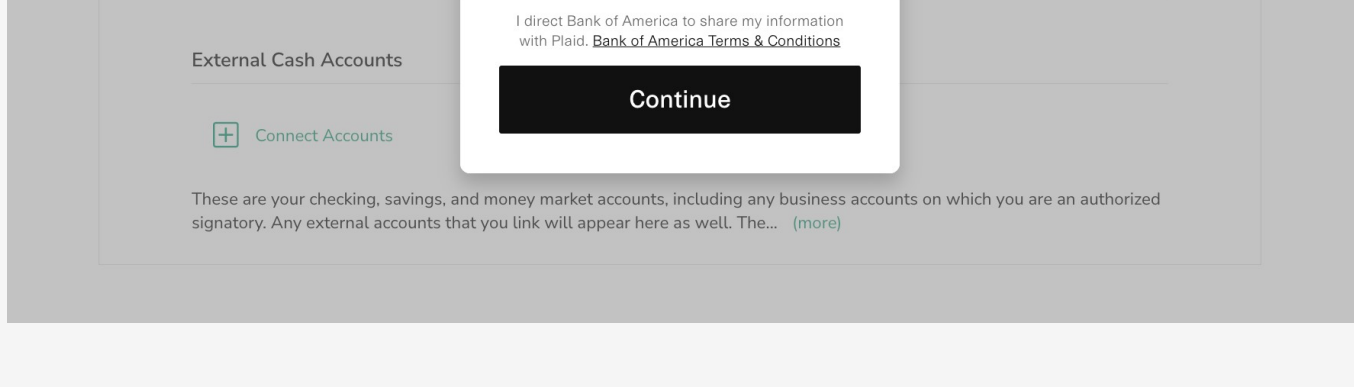
You can use the "Search" feature to help find your institution.



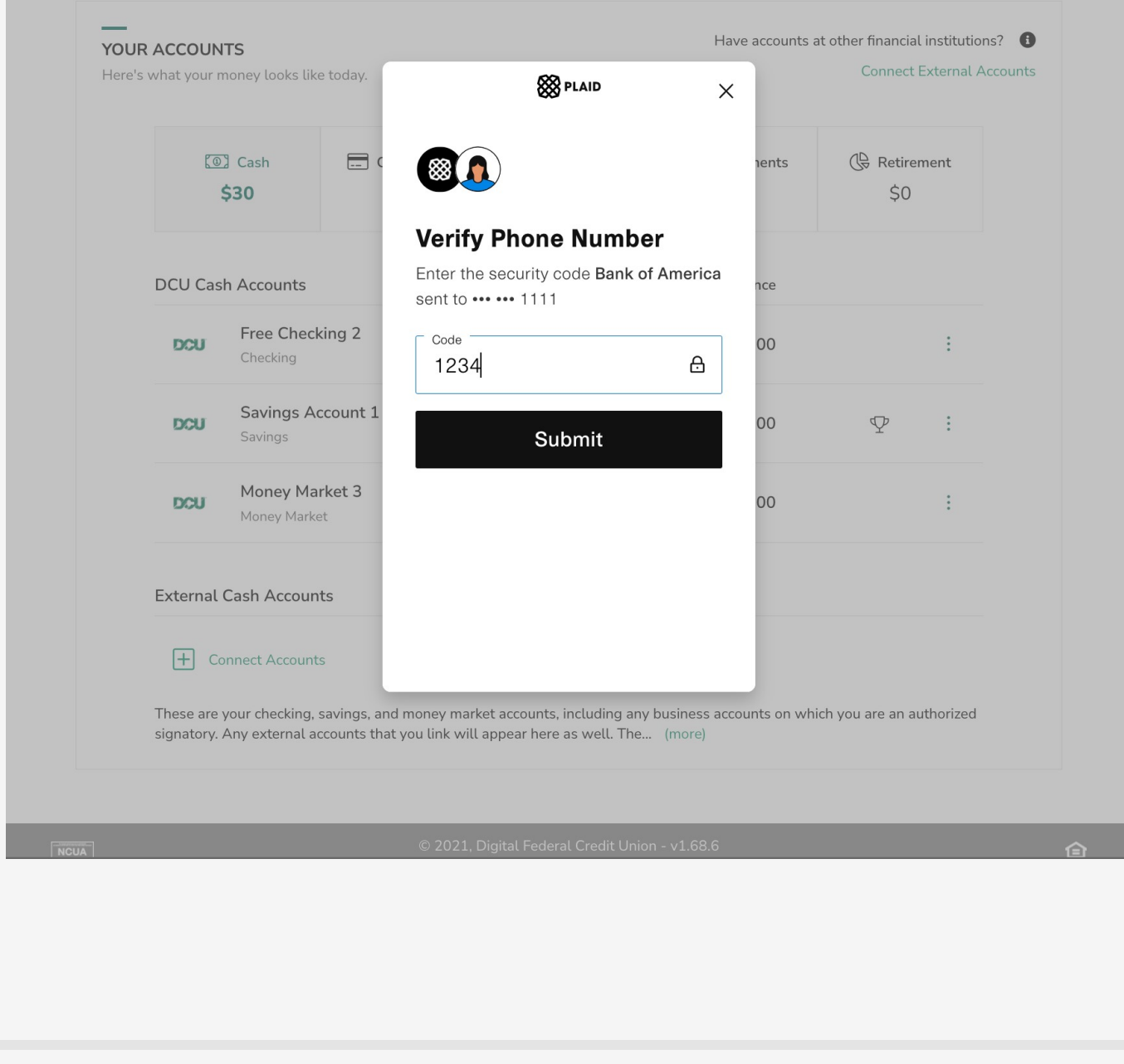
## 5. Enter the credentials you use to login to this particular institution and click "Submit."



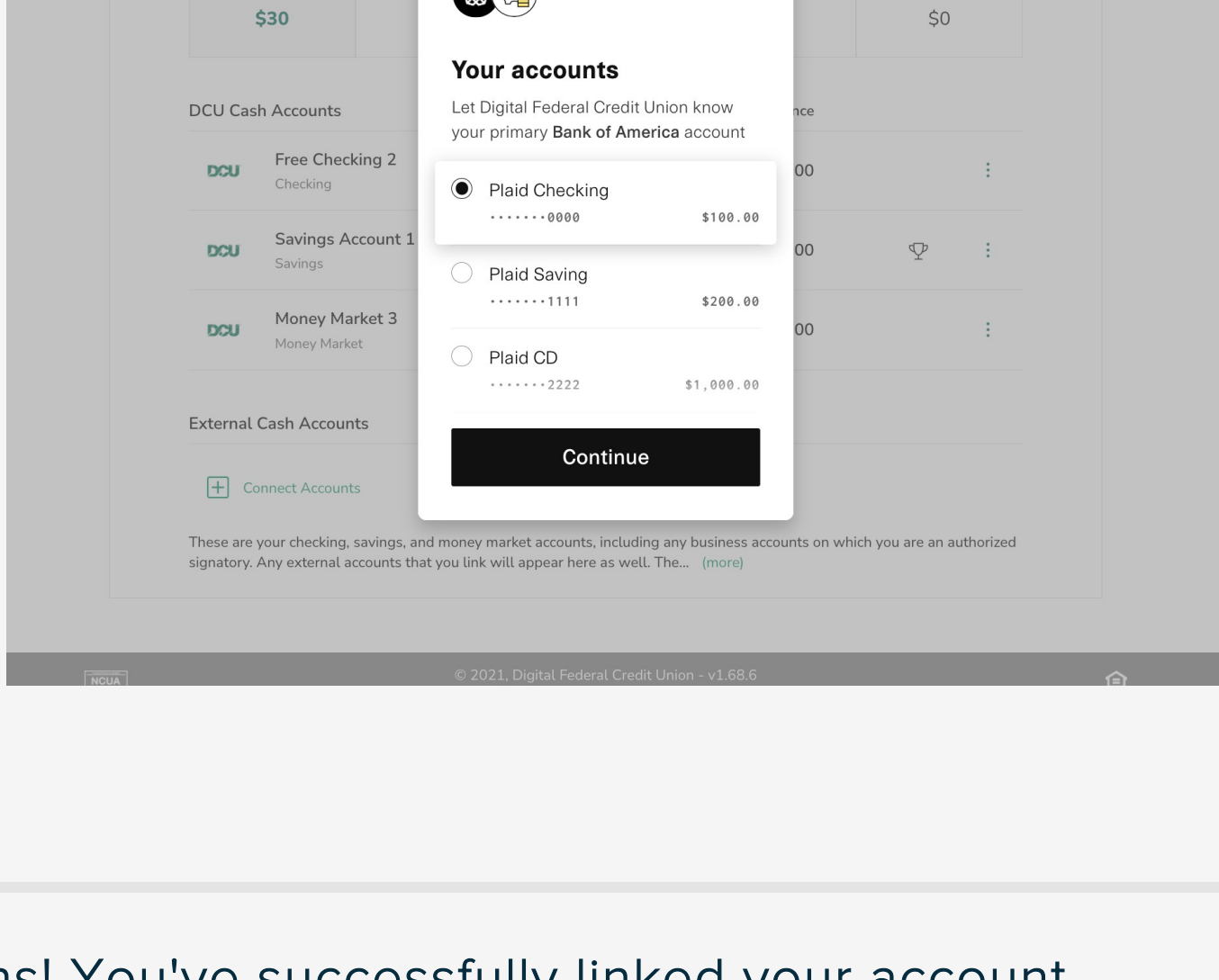
## 6. Verify your identity by selecting a phone number to receive a security code and click "Continue."



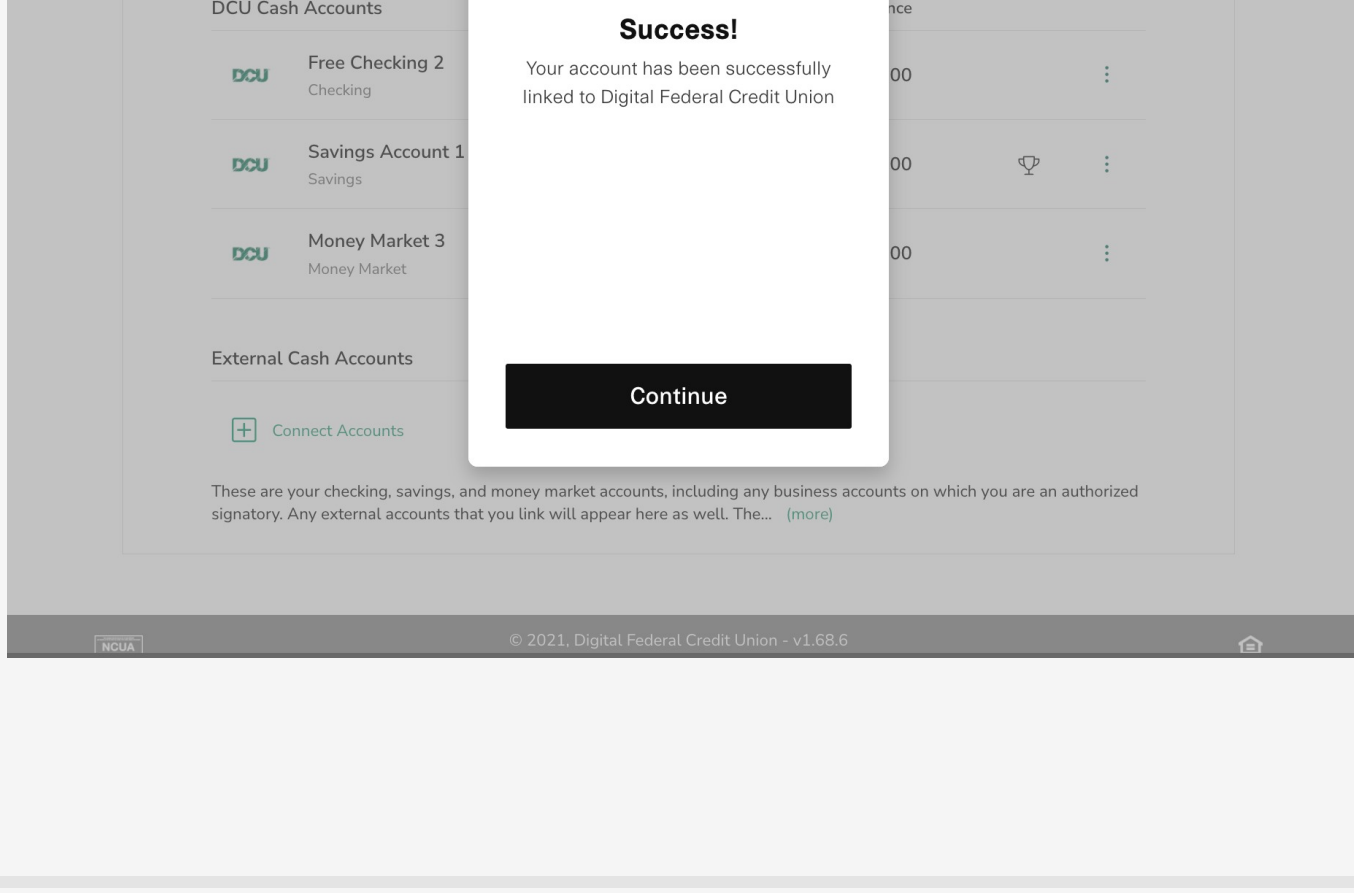
## 7. Enter the code you receive and click "Submit."



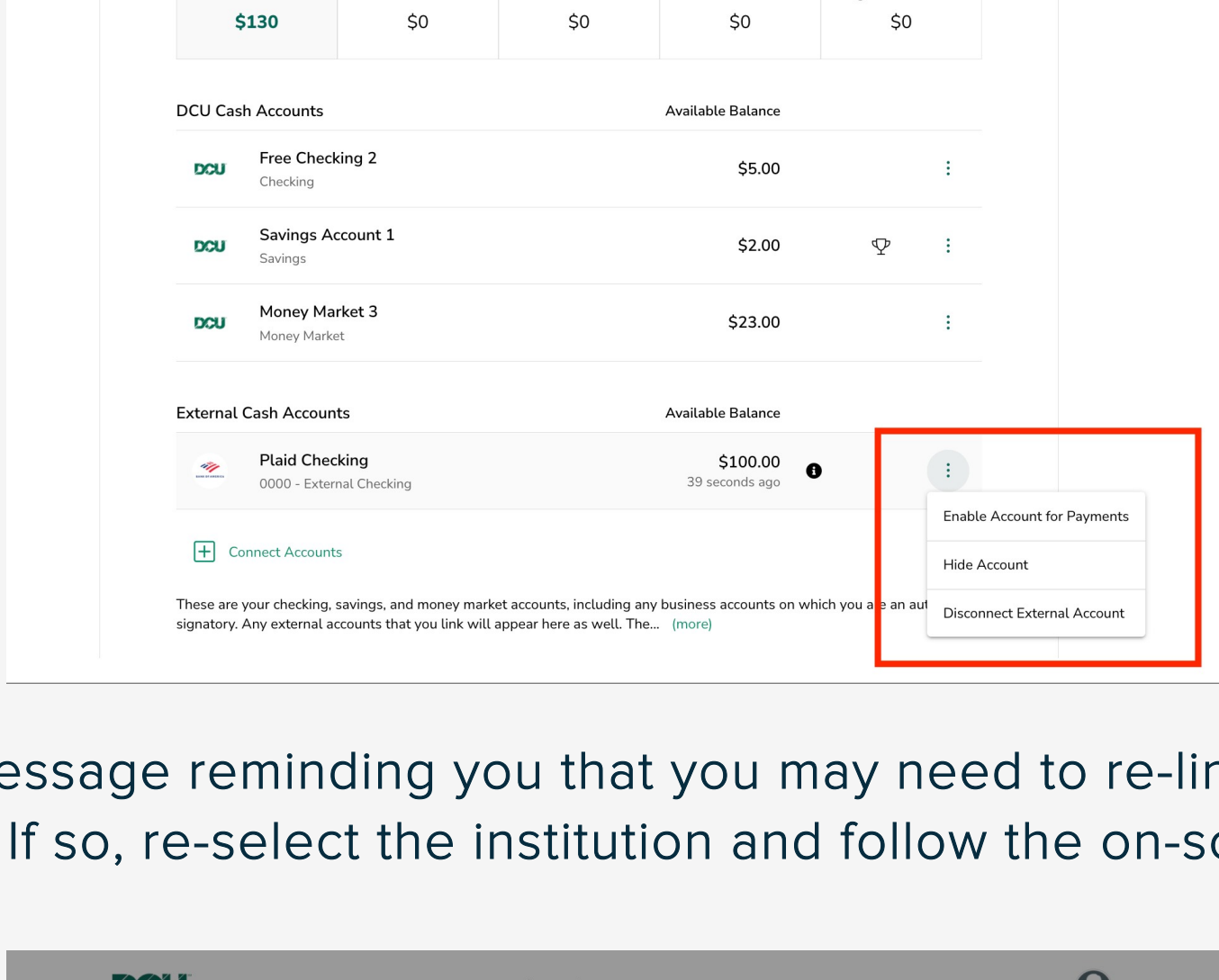
## 8. Choose which account you'd like to connect to your DCU Digital Banking experience and click "Continue."



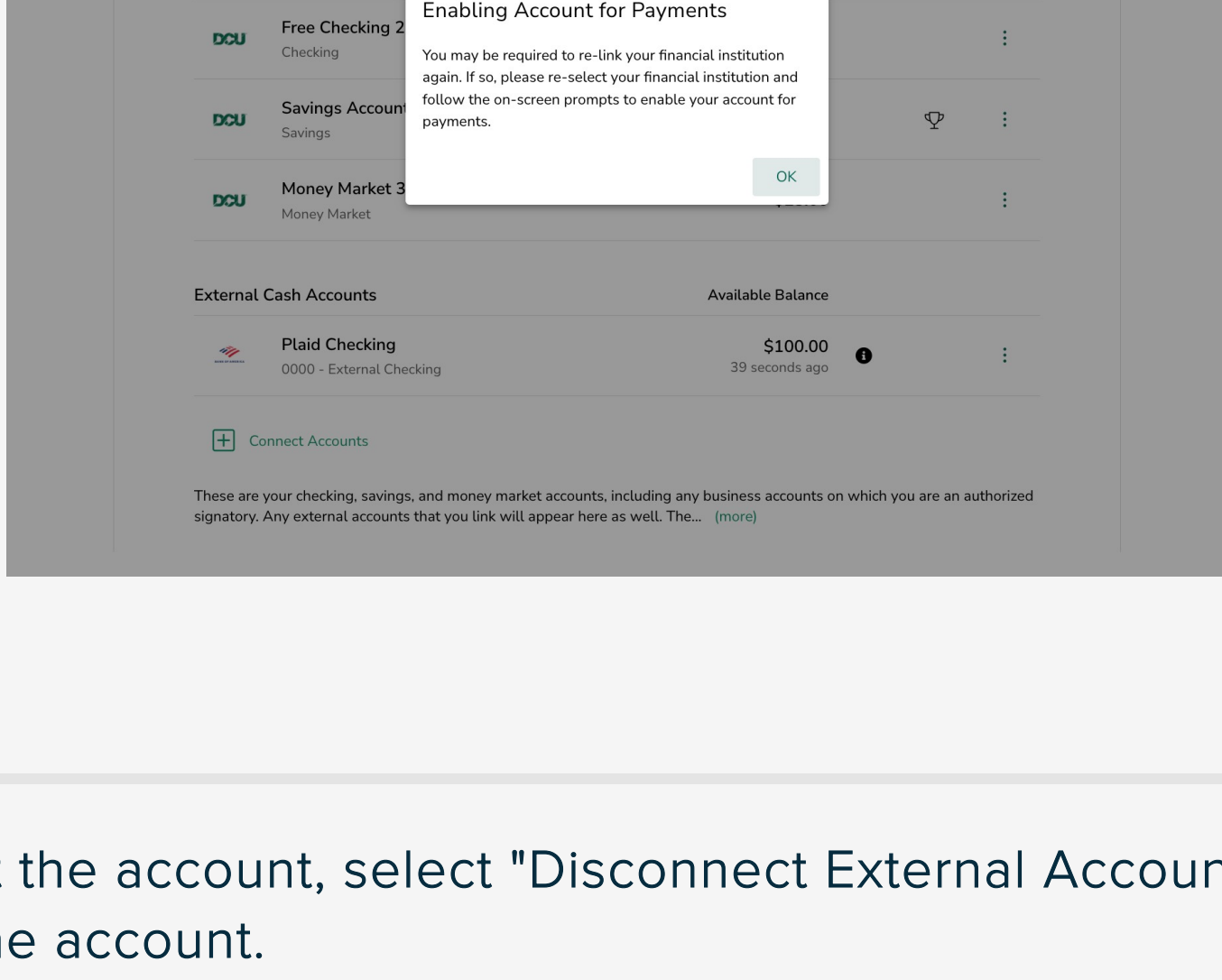
## 9. Congratulations! You've successfully linked your account.



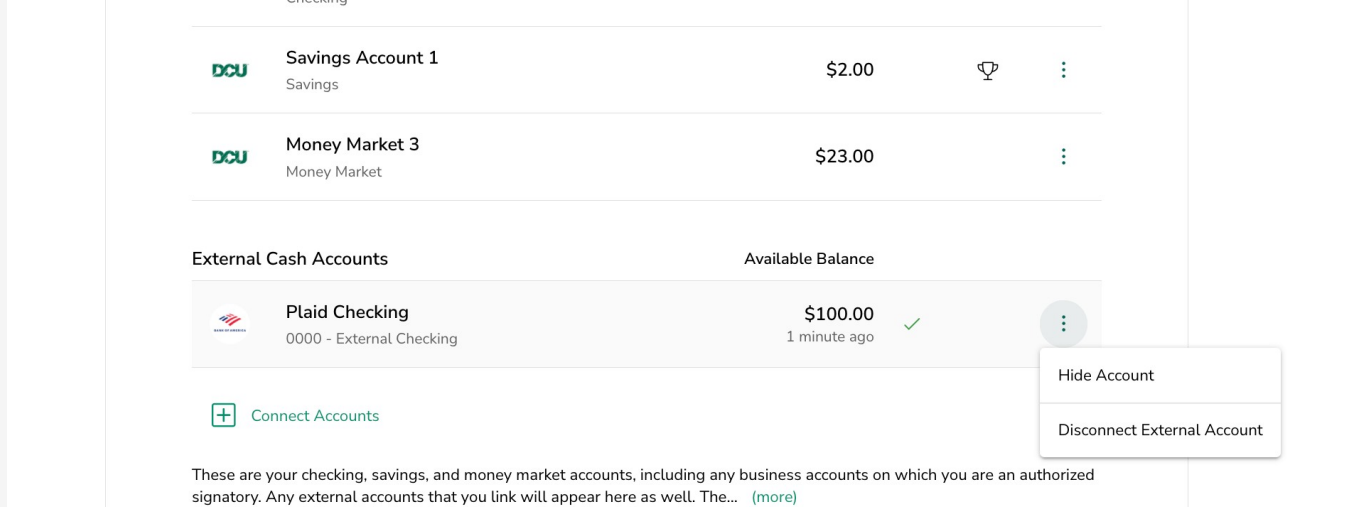
## 10. To enable the account you've connected for payments, click the ellipsis next to the account on the "Accounts" page and select "Enable Account for Payments."



You will see a message reminding you that you may need to re-link this financial institution again. If so, re-select the institution and follow the on-screen prompts.



## 11. To disconnect the account, select "Disconnect External Account" from the ellipsis next to the account.



Still having trouble connecting your account? [Click here](#) for troubleshooting tips.